

ICOMM – Introducing Cisco Voice and Unified Communications Administration

5 Days

\$3,195

This five-day instructor-led training examines how to maintain and operate a Cisco Unified Communications solution based on Cisco Unified Communications Manager, Cisco Unified Communications Manager Express, Cisco Unified Presence and Cisco Unity Connection.



This is a course part of the CCNA Voice and CCNA Video certification tracks.

Recommended Experience:

Candidates should have:

- Basic knowledge of converged voice and data networks, Cisco IOS gateways, Cisco Unified Communications Manager, and Cisco Unity Connection
- CCNA certification or equivalent

Who Should Enroll?

Candidates include

- Telephony and Voice Systems Engineers
- Voice Technologies Administrators
- Voice Managers
- Network Administrators or Engineers
- Systems Engineers
- CCNA Voice and CCNA Voice Candidates

Exam Objectives:

- Provision End Users and Associated Devices
- Describe the Characteristics of a Cisco UC Solution
- Configuration of Voice Messaging and Presence
- Maintain Cisco UC System
- Provide End User Support



Why Train With Us?

By training with us you will receive additional study materials and practice exams in addition to your courseware to best prepare you for achieving this certification. We also strive to provide a comfortable learning environment by providing breakfast, fresh baked cookies and unlimited coffee, sodas and tea.

Learn more about the Phoenix TS training difference and our upcoming Cisco® class dates by contacting a training consultant at 240-667-7757 or at promo@phoenixts.com.