301-258-8200 | Sales@PhoenixTS.com | www.PhoenixTS.com

View Full Course Details including Latest Schedule Online

PHOENIX TS

# Working with the Management Team

**BONUS! Cyber Phoenix Subscription Included:** All Phoenix TS students receive complimentary ninety (90) day access to the Cyber Phoenix learning platform, which hosts hundreds of expert asynchronous training courses in Cybersecurity, IT, Soft Skills, and Management and more!

## Course Overview

Our 1 day, instructor led  Management Team course teaches how teams are an important building block of successful organizations. Whether the focus is on service, quality, cost, value, speed, efficiency, performance, or other similar goals, teams are the basic unit that supports most organizations.  With teams at the core of corporate strategy, an organization's success can depend on how well team members operate together. How are their problem-solving skills? Is the team enthusiastic and motivated to do its best? Do they work well together? This one-day course can help participants get there!  At the conclusion of this course, participants will know the following:

- The value of working as a team
- Ways to develop team norms, ground rules, and team contracts
- How to identify their team player style and how to use it with their own team
- Techniques for building team trust
- The stages of team development and how to help a team move through them
- The critical role communication skills will play in building and maintaining a team atmosphere
- Ways that team members can be involved and grow in a team setting

## Schedule

Currently, there are no public classes scheduled. Please contact a Phoenix TS Training Consultant to discuss hosting a private class at 301-258-8200.

## Course Outline

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## Module 1: Course Overview

## Module 2: Defining Teams

- What is a Team?

## Module 3: Establishing Team Norms

- Characteristics of Teams
- Ground Rules
- Team Contracts

## Module 4: Working as a Team  Module 5: Your Team Player Type

- What's Your Team Player Type?
- What Does It Mean to Have a Number?
- My Team Style

## Module 6: Building Team Trust

- Why is Trust Important?
- Building Trust

## Module 7: The Stages of Team Development  Module 8: Team Building with TORI

- The TORI Model

## Module 9: Communication

- Defining Communication
- Listening Skills

Module 10: Becoming a Team Player

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Starting at **$1,095**

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GSA



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