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PHOENIX TS

Lean Process and Six Sigma

BONUS! Cyber Phoenix Subscription Included: All Phoenix TS students receive complimentary ninety (90) day access to the Cyber Phoenix learning platform, which hosts hundreds of expert asynchronous training courses in Cybersecurity, IT, Soft Skills, and Management and more!

Course Overview

Phoenix TS' instructor-led Lean Process and Six Sigma course teaches a data-driven approach for eliminating defects and waste in business processes within the Federal Government. This training will:

- Introduce Six Sigma
- Define tools required to deploy Six Sigma

Schedule

Currently, there are no public classes scheduled. Please contact a Phoenix TS Training Consultant to discuss hosting a private class at 301-258-8200.

Course Outline

Day 1

Module 1: Overview

Module 2: Understanding Lean

Module 3: The Toyota Production System

Module 4: The Toyota Production System House



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Module 5: The Five Critical Improvement Concepts

Module 6: Understanding Value with the Kano Model

Module 7: Types of Waste

Module 8: Creating a Lean Enterprise

Day 2

Module 9: The Plan, Do, Study, Act (PDSA) Cycle

Module 10: Using the R-DMAIC-S Model

Module 11: Lean Thinking Tools

Module 12: Kaizen Events

Module 13: Data Gathering and Mapping

Module 14: A Plan to Take Home

Day 3

Module 15: Six Sigma Basics

Module 16: Improvement Tools

Module 17: Management Tools for Generating Ideas

Module 18: Continuous Improvement

Module 19: Customer Relationships

Module 20: Workshop Wrap-Up

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