

[View Full Course Details including Latest Schedule Online](#)

ITIL®

# ITIL Strategist: Direct, Plan and Improve

**BONUS! Cyber Phoenix Subscription Included:** All Phoenix TS students receive complimentary ninety (90) day access to the Cyber Phoenix learning platform, which hosts hundreds of expert asynchronous training courses in Cybersecurity, IT, Soft Skills, and Management and more!

## Course Overview

Phoenix TS ITIL Strategist: Direct, Plan and Improve course covers integration of proven areas in IT design to build, test, launch, run and support products and services. These areas are all central elements in development and operations of technology systems and services.

Our 3-day instructor-led ITIL Strategist: Direct, Plan and Improve training course in Washington, DC Metro, Tysons Corner, VA, Columbia, MD or Live Online covers 'IT' areas of work. However often these areas have not been built, run and integrated as seamlessly as needed to fully deliver optimum value

## Schedule

Currently, there are no public classes scheduled. Please contact a Phoenix TS Training Consultant to discuss hosting a private class at 301-258-8200.

## Program Level

Advanced

## Training Delivery Methods

Group Live



**PhoenixTS**

301-258-8200 | [Sales@PhoenixTS.com](mailto:Sales@PhoenixTS.com) | [www.PhoenixTS.com](http://www.PhoenixTS.com)

## Duration

5 Days / 32 hours Training

## CPE credits

26 NASBA CPE Credits

## Field of Study

Information Technology

## Advanced Prep

N/A

## Course Registration

Candidates can choose to register for the course by via any of the below methods:

- Email: [Sales@phoenixts.com](mailto:Sales@phoenixts.com)
- Phone: 301-582-8200
- Website: [www.phoenixts.com](http://www.phoenixts.com)

Upon registration completion candidates are sent an automated course registration email that includes attachments with specific information on the class and location as well as pre-course study and test preparation material approved by the course vendor. The text of the email contains a registration confirmation as well as the location, date, time and contact person of the class.

Online enrolment closes three days before course start date.

On the first day of class, candidates are provided with instructions to register with the exam provider before the exam date.

## Complaint Resolution Policy

To view our complete Complaint Resolution Policy policy please click here: [Complaint Resolution Policy](#)



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## Refunds and Cancellations

To view our complete Refund and Cancellation policy please click here: [Refund and Cancellation Policy](#)

## Course Objectives

The course will help you to:

- drive and manage effective organizational change
- encourage a culture of continual improvement
- facilitate decision-making
- support change management
- minimize disruption
- innovate while remaining compliant.

## ITIL Strategist: Direct, Plan and Improve Exam

### Exam Details

- 40 questions
- Multiple choice
- 28 out of 40 marks required to pass (70%)
- 90 minutes
- Closed book.

## ITIL Strategist: Direct, Plan and Improve Training FAQs

### Who should take this course?

- Professionals who needs to align their team's objectives to the organizational strategy

### What is the recommended experience for this course?

- Please note: an [ITIL 4 Foundation certification](#) is a pre-requisite for studying Direct, Plan and Improve.

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# PhoenixTS

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asynchronous training courses in Cybersecurity, IT, Soft Skills, and Management and more!

**Phoenix TS is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints re-garding registered sponsors may be submitted to the National Registry of CPE Sponsors through its web site: [www.nasbaregistry.org](http://www.nasbaregistry.org)**

Starting at **\$2,549**

## **ATTENTION**

For GSA pricing or Contractor quotes call  
301-258-8200 – Option 2.

# GSA



## **Price Match Guarantee**

We'll match any competitor's price quote. Call us at 240-667-7757.