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ITIL®

# ITIL Specialist: High Velocity IT

**BONUS! Cyber Phoenix Subscription Included:** All Phoenix TS students receive complimentary ninety (90) day access to the Cyber Phoenix learning platform, which hosts hundreds of expert asynchronous training courses in Cybersecurity, IT, Soft Skills, and Management and more!

## Course Overview

Phoenix TS ITIL Specialist High-velocity certification course explores digital organizations and digital operating models in high velocity environments. Topics include: Agile and Lean, Cloud, Automation, and Automatic Testing, as well as rapid delivery of products & services to obtain maximum value.

This 3-day ITIL Specialist High-velocity training and certification course in Washington, DC Metro, Tysons Corner, VA, Columbia, MD or Live Online will help aspiring organizations, to operate in a similar way to successful digitally-native organizations.

## Schedule

Currently, there are no public classes scheduled. Please contact a Phoenix TS Training Consultant to discuss hosting a private class at 301-258-8200.

## Program Level

Advanced

## Training Delivery Methods

Group Live



**PhoenixTS**

301-258-8200 | [Sales@PhoenixTS.com](mailto:Sales@PhoenixTS.com) | [www.PhoenixTS.com](http://www.PhoenixTS.com)

## **Duration**

3 Days / 24 hours Training

## **CPE credits**

20 NASBA CPE Credits

## **Field of Study**

Information Technology

## **Advanced Prep**

N/A

## **Course Registration**

Candidates can choose to register for the course by via any of the below methods:

- Email: [Sales@phoenixts.wpenginepowered.com](mailto:Sales@phoenixts.wpenginepowered.com)
- Phone: 301-582-8200
- Website: [www.phoenixts.wpenginepowered.com](http://www.phoenixts.wpenginepowered.com)

Upon registration completion candidates are sent an automated course registration email that includes attachments with specific information on the class and location as well as pre-course study and test preparation material approved by the course vendor. The text of the email contains a registration confirmation as well as the location, date, time and contact person of the class.

Online enrolment closes three days before course start date.

On the first day of class, candidates are provided with instructions to register with the exam provider before the exam date.

## **Complaint Resolution Policy**

To view our complete Complaint Resolution Policy policy please click here: [Complaint Resolution Policy](#)



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## Refunds and Cancellations

To view our complete Refund and Cancellation policy please click here: [Refund and Cancellation Policy](#)

## Course Objectives

Upon course completion students should have an understanding of:

- Create a convergence between the business and IT
- Build resilience within complexity
- Bridge the gap between development and operations
- Balance flexible practices with changing VUCA environments and root causes
- Increase the speed and quality of service delivery.

## ITIL Specialist High Velocity IT Exam

### Exam Details

Duration: 60 minutes Questions: 40 multiple Choice Questions Marks: 1 point per question Passing score: 70% or at least 28 correct answers

## ITIL Specialist High Velocity IT Certification Training FAQs

### Who Should Take This Course?

- IT Personnel working within High Velocity Environments

### What is the recommended experience for this course?

- A passing score on the ITIL 4 Foundation exam

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Phoenix TS is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints re-garding registered sponsors may be submitted to the National Registry of CPE Sponsors through its web site: [www.nasbaregistry.org](http://www.nasbaregistry.org)

Starting at **\$2,549**

**ATTENTION**

For GSA pricing or Contractor quotes call  
301-258-8200 - Option 4

**GSA**



**Price Match Guarantee**

We'll match any competitor's price quote. Call 301-258-8200 Option 4.