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# **Effective Government Correspondence Training**

**BONUS! Cyber Phoenix Subscription Included:** All Phoenix TS students receive complimentary ninety (90) day access to the Cyber Phoenix learning platform, which hosts hundreds of expert asynchronous training courses in Cybersecurity, IT, Soft Skills, and Management and more!

#### **Course Overview**

Our 2-day, instructor-led A+ Certification Training course is ideal for someone in the early stages of their IT career. It covers:

- Interpret the intent, purpose and audience of correspondence-writing tasks
- Understand the qualities of good correspondence as they apply to a 21st century government environment
- Identify and correct weaknesses and errors in correspondence documents, including email
- Apply the priorities for effective correspondence using a systematic, yet flexible, writing process
- Apply techniques to overcome writer's block, reduce stress and efficiently complete correspondence-writing tasks
- Prepare drafts through techniques for composition, including modifying templates and model documents
- Compose drafts from mind maps, notes and outlines
- Revise documents for readability and tone
- Assess whether documents meet the standards of the Plain Writing Act of 2010
- Create, revise and evaluate various types of correspondence documents
- Understand the similarities and differences between paper-based documents and email
- Coordinate and conclude the document drafting process; decide when a document is ready for release
- Apply proofreading techniques for error-free correspondence

There are no prerequisites for this course.

Currently, there are no public classes scheduled. Please contact a Phoenix TS Training Consultant to discuss hosting a private class at 301-258-8200.



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Starting at \$789

## **ATTENTION** For GSA pricing or Contractor quotes call 301-258-8200 - Option 2. GSA





### **Price Match Guarantee**

We'll match any competitor's price quote. Call us at 240-667-7757.