

View Full Course Details including Latest Schedule Online

Decision Making/ Critical Thinking Training

BONUS! Cyber Phoenix Subscription Included: All Phoenix TS students receive complimentary ninety (90) day access to the Cyber Phoenix learning platform, which hosts hundreds of expert asynchronous training courses in Cybersecurity, IT, Soft Skills, and Management and more!

Course Overview

This training course provides the skills to analyze and evaluate information to obtain the greatest amount of knowledge from a piece of data. This training will address:

- The skills to evaluate, identify and distinguish between relevant and irrelevant information
- Components of critical thinking
- Non-linear thinking
- Logical thinking
- Evaluate information
- Benefits of critical thinking

Schedule

Currently, there are no public classes scheduled. Please contact a Phoenix TS Training Consultant to discuss hosting a private class at 301-258-8200.

Course Outline

Critical Thinking

- Overview
- Understanding Critical Thinking
- Where Do Other Types of Thinking Fit In?



- Pitfalls to Reasoned Decision Making
- The Critical Thinking Process
- A Critical Thinker's Skill Set
- Creating Explanations
- Dealing with Assumptions
- Common Sense
- Critical and Creative Thought Systems
- Putting It Into Practice

Problem Solving and Decision Making

- Overview of Problem Solving and Decision Making
- Defining Problem Solving and Decision Making
- Making Decisions
- Getting Real
- The Problem Solving Model
- The Problem Solving Toolkit
- Case Study and Group Exercise
- SWOT Analysis
- Making Good Group Decisions
- Analyzing and Selecting Decisions
- Planning and Organizing

Emotional Intelligence

- Overview of Emotional Intelligence
- History of Emotional Intelligence
- Emotional Intelligence Defined
- El Blueprint
- Optimism
- Validating Emotions in Others
- Understanding Emotions
- Setting Your Personal Visions

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Included in this Decision Making/ Critical Thinking Training

- 5 days instructor-led training
- Decision Making/ Critical Thinking Training training book
- Notepad, pen and highlighter
- Eligible for MyCAA scholarship
- $\,\circ\,$ Variety of bagels, fruits, doughnuts and cereal available at the start of class*
- $\circ\,$ Tea, coffee and soda available throughout the day*
- Freshly baked cookies every afternoon*