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PHOENIX TS

# Decision Making/ Critical Thinking Training

**Due to Covid-19 safety restrictions** PhoenixTS will temporarily be unable to provide food to our students who attend class at our Training Center; however, our Break Areas are **currently open** where students will find a constant supply of Coffee, Tea and Water. Students may bring their own lunch and snacks to eat in our breakrooms or at their seat in the classroom or eat out at one of the many nearby restaurants.

## Course Overview

This training course provides the skills to analyze and evaluate information to obtain the greatest amount of knowledge from a piece of data. This training will address:

- The skills to evaluate, identify and distinguish between relevant and irrelevant information
- Components of critical thinking
- Non-linear thinking
- Logical thinking
- Evaluate information
- Benefits of critical thinking

## Course Outline

### Critical Thinking

- Overview
- Understanding Critical Thinking
- Where Do Other Types of Thinking Fit In?
- Pitfalls to Reasoned Decision Making
- The Critical Thinking Process
- A Critical Thinker's Skill Set
- Creating Explanations
- Dealing with Assumptions

- Common Sense
- Critical and Creative Thought Systems
- Putting It Into Practice

## Problem Solving and Decision Making

- Overview of Problem Solving and Decision Making
- Defining Problem Solving and Decision Making
- Making Decisions
- Getting Real
- The Problem Solving Model
- The Problem Solving Toolkit
- Case Study and Group Exercise
- SWOT Analysis
- Making Good Group Decisions
- Analyzing and Selecting Decisions
- Planning and Organizing

## Emotional Intelligence

- Overview of Emotional Intelligence
- History of Emotional Intelligence
- Emotional Intelligence Defined
- EI Blueprint
- Optimism
- Validating Emotions in Others
- Understanding Emotions
- Setting Your Personal Visions

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Starting at **\$1,500**

### **ATTENTION**

For GSA pricing or Contractor quotes call  
[240.667.7757](tel:240.667.7757)



### Price Match Guarantee

We'll match any competitor's price quote. Call us at 240-667-7757.

## Included in this **Decision Making/ Critical Thinking Training**

- 5 days instructor-led training
- Decision Making/ Critical Thinking Training training book
- Notepad, pen and highlighter
- Eligible for MyCAA scholarship
- Variety of bagels, fruits, doughnuts and cereal available at the start of class\*
- Tea, coffee and soda available throughout the day\*
- Freshly baked cookies every afternoon\*