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PHOENIX TS

Decision Making/ Critical Thinking Training

Course Overview

This training course provides the skills to analyze and evaluate information to obtain the greatest amount of knowledge from a piece of data. This training will address:

- The skills to evaluate, identify and distinguish between relevant and irrelevant information
- Components of critical thinking
- Non-linear thinking
- Logical thinking
- Evaluate information
- Benefits of critical thinking

Course Outline

Critical Thinking

- Overview
- Understanding Critical Thinking
- Where Do Other Types of Thinking Fit In?
- Pitfalls to Reasoned Decision Making
- The Critical Thinking Process
- A Critical Thinker's Skill Set
- Creating Explanations
- Dealing with Assumptions
- Common Sense
- Critical and Creative Thought Systems
- Putting It Into Practice

Problem Solving and Decision Making

- Overview of Problem Solving and Decision Making



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- Defining Problem Solving and Decision Making
- Making Decisions
- Getting Real
- The Problem Solving Model
- The Problem Solving Toolkit
- Case Study and Group Exercise
- SWOT Analysis
- Making Good Group Decisions
- Analyzing and Selecting Decisions
- Planning and Organizing

Emotional Intelligence

- Overview of Emotional Intelligence
- History of Emotional Intelligence
- Emotional Intelligence Defined
- EI Blueprint
- Optimism
- Validating Emotions in Others
- Understanding Emotions
- Setting Your Personal Visions



Price Match Guarantee

We'll match any competitor's price quote. Call us at 240-667-7757.

Included in this **Decision Making/ Critical Thinking Training**

- 5 days instructor-led training
- Decision Making/ Critical Thinking Training training book



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- Notepad, pen and highlighter
- Eligible for MyCAA scholarship
- Variety of bagels, fruits, doughnuts and cereal available at the start of class*
- Tea, coffee and soda available throughout the day*
- Freshly baked cookies every afternoon*