

[View Full Course Details including Latest Schedule Online](#)

SCRUM ALLIANCE

CSM - Certified ScrumMaster Certification Training

Due to Covid-19 safety restrictions PhoenixTS will temporarily be unable to provide food to our students who attend class at our Training Center; however, our Break Areas are **currently open** where students will find a constant supply of Coffee, Tea and Water. Students may bring their own lunch and snacks to eat in our breakrooms or at their seat in the classroom or eat out at one of the many nearby restaurants.

Course Overview

Phoenix TS 2-day Certified Scrum Master training and certification boot camp in Washington, DC Metro, Tysons Corner, VA, Columbia, MD or Live Online is suitable for those practicing or looking to practice the art of the Scrum Master, but is highly valuable for anyone involved in Scrum (Managers, Team Members, Product Managers, etc.).

Beginning with the history of agile development and moving through the disciplines promoted by Scrum, this Scrum Master (CSM) training course will give you a comprehensive understanding of the Scrum methodology while specifically reviewing the behaviors expected of a Scrum Master.

Even projects that have solid, well-defined project plans encounter some degree of change and waste. Shifting market conditions, budget cuts, staff restructuring, or any number of influences will disrupt the best plan while contributing to customer dissatisfaction and staff discouragement. Moreover, projects that begin with changing or unclear requirements make it difficult to even establish project expectations. Scrum is the agile development process that allows teams to deliver usable software periodically throughout the life of the project, evolving with new requirements as the project proceeds.

What You'll Learn

- The details on Scrum roles: Team Member, Product Owner, Scrum Master
- How to gain an understanding of the foundational/critical concepts of Scrum with our Certified Scrum Trainer® instructional program
- How to apply empirical thinking to your project work



- How a team's productivity can be adjusted to account for its composition
- How to appreciate the importance of organizational agreement on software readiness
- Why the Scrum Master role can be the most satisfying as well as the most difficult job on a project
- How conflict resolution plays a critical role in Scrum
- How to work on a real-world Scrum project live in the classroom
- How to practice and utilize the Scrum Framework
- How to know when software is "Done" under Scrum

Schedule

All Class Times are Eastern Time Zone

DATE	LOCATION
7/07/22 - 7/08/22 (2 days) 9:00AM - 5:00PM	Live Online Open Contact Us
7/11/22 - 7/12/22 (2 days) 10:00AM - 6:00PM	Live Online Open Contact Us
7/14/22 - 7/15/22 (2 days) 8:30AM - 5:00PM	Live Online Open Contact Us
7/18/22 - 7/19/22 (2 days) 12:00PM - 8:00PM	Live Online Open Contact Us
7/20/22 - 7/21/22 (2 days) 9:00AM - 5:00PM	Live Online Open Contact Us
7/25/22 - 7/26/22 (2 days) 10:00AM - 6:00PM	Live Online Open Contact Us
7/27/22 - 7/28/22 (2 days) 9:00AM - 5:00PM	Live Online Open Contact Us
8/01/22 - 8/02/22 (2 days) 8:30AM - 5:00PM	Live Online Open Contact Us
8/03/22 - 8/04/22 (2 days) 12:00PM - 8:00PM	Live Online Open Contact Us
8/08/22 - 8/09/22 (2 days) 9:00AM - 5:00PM	Live Online Open Contact Us
8/11/22 - 8/12/22 (2 days) 10:00AM - 6:00PM	Live Online Open Contact Us



DATE

LOCATION

8/15/22 - 8/16/22 (2 days)
10:00AM - 6:00PM

Live Online
[Open](#)

[Contact Us](#)

8/18/22 - 8/19/22 (2 days)
8:30AM - 5:00PM

Live Online
[Open](#)

[Contact Us](#)

8/22/22 - 8/23/22 (2 days)
9:00AM - 5:00PM

Live Online
[Open](#)

[Contact Us](#)

8/25/22 - 8/26/22 (2 days)
9:00AM - 5:00PM

Live Online
[Open](#)

[Contact Us](#)

8/29/22 - 8/30/22 (2 days)
8:30AM - 5:00PM

Live Online
[Open](#)

[Contact Us](#)

9/08/22 - 9/09/22 (2 days)
10:00AM - 6:00PM

Live Online
[Open](#)

[Contact Us](#)

9/12/22 - 9/13/22 (2 days)
9:00AM - 5:00PM

Live Online
[Open](#)

[Contact Us](#)

9/15/22 - 9/16/22 (2 days)
8:30AM - 5:00PM

Live Online
[Open](#)

[Contact Us](#)

9/19/22 - 9/20/22 (2 days)
12:00PM - 8:00PM

Live Online
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9/26/22 - 9/27/22 (2 days)
8:30AM - 5:00PM

Live Online
[Open](#)

[Contact Us](#)

9/28/22 - 9/29/22 (2 days)
10:00AM - 6:00PM

Live Online
[Open](#)

[Contact Us](#)

Duration

2 Days

Price



\$895

Benefits

- **Expand** your career opportunities across all industry sectors adopting agile practices
- **Demonstrate** your attainment of core Scrum knowledge
- **Learn** the foundation of Scrum and the scope of the role
- **Engage** with agile practitioners committed to continuous improvement

Who Should Attend

This Scrum Master (CSM) certification program was developed for any professional who is currently involved in or will become involved in the running of Scrum projects.

Current Scrum Team Members not certified, including:

- Business customer, user or partner
- Product Owners
- Team Members
- Acting ScrumMasters who currently are not scrum certified

Positions within organizations that are interested in moving to Scrum, including:

- Project Manager
- Project lead
- Project sponsors
- IT Manager/Directors
- Business Analyst
- Developers/Programmers

Prerequisites

There are no prerequisites for this course

Attendance and Virtual Camera Requirement

It is incumbent upon the trainer to verify that each participant meets the objectives for certification. To ensure participation, trainers will require attendees in this class to turn on their cameras. Attendees not meeting this criteria or who miss a portion of the class may not meet certification requirements, and therefore, will be ineligible to take the exam.



PhoenixTS

301-258-8200 | Sales@PhoenixTS.com | www.PhoenixTS.com

Duration

2 Days

Exam Information

- The CSM exam certificate is included in the course fee
- Certifying Test is issued directly from Scrum Alliance via email and taken online
- After successfully completing the course, you will need to accept the License Agreement to take the 50 question CSM test that's available in 13 languages
- To pass the test, correctly answer **37 out of the 50 questions within the 60-minute time limit**
- Attendees must pass a 50 question assessment with a minimum of 68% upon course completion before a certification is issued
- Attendees that do not participate or step away for any period of time will not be eligible to take the test. Instructors will require attendees in this class to turn on their camera to ensure engagement and learning

Instructors

Angela Johnson, Anu Smalley, Bob Sarni, Bob Schatz, Christian Antoine, Jim Schiel, Mark Palmer

Scrum Alliance Training Partner

The logo for cprime, featuring a lowercase 'c' in red and 'prime' in black, all in a bold, sans-serif font.

Customer Testimonials

“One of the best classes I’ve attended in years.” - E. MacIntosh “I found in this training what I expected and what I was looking for. [The instructor] was a great motivator and excellent teacher.” - A. Mascelloni

“Instructor was very dynamic, knowledgeable, friendly and provided real world good and bad examples. Most of the time only good examples are provided, however, learning is more well rounded hearing both.” - L. Holton

“The materials were spot on to the topics. I actually ended up with a better understanding and that I was already applying some of the principles and never even realized it.” - F. Mullis

“[The instructor] did a great job teaching the course. Using all of the activities that involved us students to learn and experience the different techniques really helped envision the goal of each roll in the scrum



cycle. Was really satisfied with this course.” – R. Nikolich

Course Outline

Part 1: Lean, Agile, and Scrum

- Scrum Roles
- Scrum Events and Artifact Transparency
- Sprint and Increment
- Sprint Planning
- Daily Scrum
- Sprint Review
- Sprint Retrospective
- Product Backlog
- Sprint Backlog
- Definition of “Done”

Part 2: Scrum Master Core Competencies

- Facilitation
- Coaching

Part 3: Service to the Development Team

- Scrum Master as Servant-Leader

Part 4: Service to the Product Owner Part 5: Service to the Organization

- Impediment Removal
- Coaching the Organization

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Starting at **\$895**

ATTENTION

For GSA pricing or Contractor quotes call
[240.667.7757](tel:240.667.7757)

GSA



Price Match Guarantee

We'll match any competitor's price quote. Call us at 240-667-7757.