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COMPTIA

# A+ Certification Training

Phoenix TS is proud to be a CompTIA Authorized Platinum Partner; which is the highest level of partnership awarded by CompTIA!

**Due to Covid-19 safety restrictions** PhoenixTS will temporarily be unable to provide food to our students who attend class at our Training Center; however, our Break Areas are **currently open** where students will find a constant supply of Coffee, Tea and Water. Students may bring their own lunch and snacks to eat in our breakrooms or at their seat in the classroom or eat out at one of the many nearby restaurants.



## Course Overview

Our 5-day instructor-led A+ training and certification boot camp in Washington, DC Metro, Tysons Corner, VA, Columbia, MD or Live Online is ideal for someone in the early stages of their IT career. It covers:

- Basic computer hardware
- PC installation & configuration
- Networking & connectivity
- Laptop, mobile device & printer maintenance
- Operating systems
- Security

This course will prepare you for both parts of the A+ Certification exam.

There are no prerequisites for this course. However, it is recommended that you have basic knowledge of computing concepts and experience using computers that run on a Windows operating system before enrolling in this course.

# Course Outline

## Peripherals and Adapters

- Motherboard components
- Connection interfaces
- Display devices
- Audio and multimedia devices
- Removable storage devices

## System Components

- Mass storage devices
- System memory
- Processors
- BIOS and UEFI
- Power supplies

## Troubleshooting and Mobile

- Troubleshooting system components
- Laptops
- Mobile devices
- Troubleshooting mobile devices

## Print and Network Services

- Printers
- Configuring printers
- Troubleshooting printers
- Internet Protocol
- Network services

## Installing Networks

- SOHO networks
- SOHO internet connections

- Enterprise networks
- Troubleshooting networks
- Custom configuration

## **Supporting Windows (1)**

- Windows Operating System
- Administration tools
- Managing storage
- Managing files
- Managing applications

## **Supporting Windows (2)**

- Managing devices
- Managing performance
- Maintenance and backup
- Installing Windows

## **Windows Networking**

- Configuring network connections
- Securing network connections
- Configuring shared resources
- Virtualization

## **Troubleshooting and Security**

- Troubleshooting PC Operating Systems
- Troubleshooting boot problems
- Threats and vulnerabilities
- Viruses and malware
- Workstation security
- Data security

## **Linux, OS X, and Mobile OS**

- Linux Operating System

- OS X
- Mobile Operating Systems
- Mobile OS security and troubleshooting
- Safety and environmental procedures
- Professionalism and communication

## Exam Information

### A+ Certification Exam Details:

To earn the A+ Certification, candidates must pass two exams:

- **The Essentials Exam (220-1001):** Mobile devices, networking technology, hardware, virtualization and cloud computing and network troubleshooting.
  - Max of 90 questions
  - Exam is 90 minutes long
  - Exam format – multiple choice, drag and drop and performance-based
  - Passing score is 675 (scoring range is 100-900)
- **The Practical Application Exam (220-1002):** Installing and configuring operating systems, expanded security, software troubleshooting and operational procedures.
  - Max of 90 questions
  - Exam is 90 minutes long
  - Exam format – multiple choice, drag and drop and performance-based
  - Passing score is 700 (scoring range is 100-900)

## A+ Certification Training FAQs

### What jobs can an A+ Certification get you?

Service desk analyst, help desk technician, technical support specialist, field service technician, associate network engineer, data support technician, desktop support administrator, end user computing technician, help desk technician, and system support specialist are a few of the job titles that leverage the CompTIA A+ Certification.

### What companies hire professionals with the A+ Certification?

Intel, Ricoh, Nissan, HP, Dell and Blue Cross Blue Shield are companies that are using the A+ Certification as a means to qualify their employees' skills.

### What is the average salary of a professional with their A+ Certification?

According to [payscale.com](https://www.payscale.com), professionals with their CompTIA A+ Certification can expect to earn an annual average of \$60,000.

## Is the A+ Certification worth it?

The CompTIA A+ Certification can be a great way to showcase your knowledge especially if you don't have many years of experience in the field. You can learn more reasons why the A+ Certification may or may not make sense for you on our blog post, [Why Should I Get A CompTIA A+ Certification?](#)

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Starting at **\$2,395**

### ATTENTION

For GSA pricing or Contractor quotes call  
[240.667.7757](tel:240.667.7757)



### Price Match Guarantee

We'll match any competitor's price quote. Call us at 240-667-7757.

## This **A+ Certification Training** course includes:

- 5 days of instructor-led training
- CompTIA Platinum Partner Training Center
- On-site training available for groups of 5 or more students
- A+ Certification Training book
- A+ practice exams (60 days)
- A+ labs (6 months)
- A+ reading plan
- Online mentoring (6 months)
- Pre and post assessments
- Detailed reporting on A+ Certification Exam readiness - located in your individualized student learning portal
- A+ Certification Exam onsite scheduling
- A+ Certification Exam voucher with second chance voucher included
- Certificate of completion for up to 40 CEUs/CPEs to be used toward renewing relevant certifications
- Phoenix TS' CompTIA A+ Certification Training satisfies training and certification requirements for the IAT Level I role according to the DoD Directive 8570
- Eligible for MyCAA scholarship
- This course also follows NICE framework
- Notepad, pen and highlighter
- Variety of bagels, fruits, doughnuts and cereal available at the start of class\*
- Tea, coffee and soda available throughout the day\*
- Freshly baked cookies every afternoon\*

*\*denotes this benefit is only available at participating locations*