301-258-8200 | Sales@PhoenixTS.com | www.PhoenixTS.com

View Full Course Details including Latest Schedule Online

COMPTIA

CompTIA A+

Phoenix TS is proud to be a CompTIA Authorized Platinum Partner; which is the highest level of partnership awarded by CompTIA!

BONUS! Cyber Phoenix Subscription Included: All Phoenix TS students receive complimentary ninety (90) day access to the Cyber Phoenix learning platform, which hosts hundreds of expert asynchronous training courses in Cybersecurity, IT, Soft Skills, and Management and more!

Course Overview

Phoenix TS A+ accelerated course provides participants with the knowledge base for taking the A+ certification exam. The course involves hands on training on a computer's hardware and operating systems. Participants will gain the skills needed to comprehend the fundamentals of PC technology, PC networking, and PC security.

Our 5-day instructor-led A+ training and certification boot camp in Washington, DC Metro, Tysons Corner, VA, Columbia, MD or Live Online is ideal for someone in the early stages of their IT career. It covers:

- Basic computer hardware
- PC installation & configuration

- Networking & connectivity
- Laptop, mobile device & printer maintenance
- Operating systems
- Security

This course will prepare you for both parts of the A+ Certification exam.

There are no prerequisites for this course. However, it is recommended that you have basic knowledge of computing concepts and experience using computers that run on a Windows operating system before enrolling in this course.

Schedule

DATE	LOCATION	
4/29/24 - 5/03/24 (5 days)	**Live Online** Open	Contact Us
4/29/24 - 5/03/24 (5 days)	**Columbia, MD** Open	Contact Us
6/24/24 - 6/28/24 (5 days)	**Columbia, MD** Open	Contact Us
6/24/24 - 6/28/24 (5 days)	**Live Online** Open	Contact Us
9/09/24 - 9/13/24 (5 days)	**Columbia, MD** Open	Contact Us
9/09/24 - 9/13/24 (5 days)	**Live Online** Open	Contact Us
11/04/24 - 11/08/24 (5 days)	**Columbia, MD** Open	Contact Us
11/04/24 - 11/08/24 (5 days)	**Live Online** Open	Contact Us
1/06/25 - 1/10/25 (5 days)	**Live Online** Open	Contact Us
1/06/25 - 1/10/25 (5 days)	**Columbia, MD** Open	Contact Us
3/03/25 - 3/07/25 (5 days)	**Live Online** Open	Contact Us

DATE	LOCATION	
3/03/25 - 3/07/25 (5 days)	**Columbia, MD** Open	Contact Us

Program Level

Intermediate

Training Delivery Methods

Group Live

Duration

5 Days / 32 hours Training

CPE credits

26 NASBA CPE Credits

Field of Study

Information Technology

Advanced Prep

N/A

Course Registration

Candidates can choose to register for the course by via any of the below methods:

- Email: Sales@phoenixts.com
- Phone: 301-582-8200
- Website: www.phoenixts.com

Upon registration completion candidates are sent an automated course registration email that includes attachments with specific information on the class and location as well as pre-course study and test

preparation material approved by the course vendor. The text of the email contains a registration confirmation as well as the location, date, time and contact person of the class.

Online enrolment closes three days before course start date.

On the first day of class, candidates are provided with instructions to register with the exam provider before the exam date.

Complaint Resolution Policy

To view our complete Complaint Resolution Policy policy please click here: Complaint Resolution Policy

Refunds and Cancellations

To view our complete Refund and Cancellation policy please click here: Refund and Cancellation Policy

Course Outline

Peripherals and Adapters

- Motherboard components
- Connection interfaces
- Display devices
- Audio and multimedia devices
- Removable storage devices

System Components

- Mass storage devices
- System memory
- Processors
- BIOS and UEFI
- Power supplies

Troubleshooting and Mobile

- Troubleshooting system components
- Laptops

- Mobile devices
- Troubleshooting mobile devices

Print and Network Services

- Printers
- Configuring printers
- Troubleshooting printers
- Internet Protocol
- Network services

Installing Networks

- SOHO networks
- SOHO internet connections
- Enterprise networks
- Troubleshooting networks
- Custom configuration

Supporting Windows (1)

- Windows Operating System
- Administration tools
- Managing storage
- Managing files
- Managing applications

Supporting Windows (2)

- Managing devices
- Managing performance
- Maintenance and backup
- Installing Windows

Windows Networking

- Configuring network connections
- Securing network connections

- Configuring shared resources
- Virtualization

Troubleshooting and Security

- Troubleshooting PC Operating Systems
- Troubleshooting boot problems
- Threats and vulnerabilities
- Viruses and malware
- Workstation security
- Data security

Linux, OS X, and Mobile OS

- Linux Operating System
- OS X
- Mobile Operating Systems
- Mobile OS security and troubleshooting
- Safety and environmental procedures
- Professionalism and communication

Exam Information

A+ Certification Exam Details:

To earn the A+ Certification, candidates must pass two exams:

- **The Essentials Exam (220-1001):** Mobile devices, networking technology, hardware, virtualization and cloud computing and network troubleshooting.
    - Max of 90 questions
    - Exam is 90 minutes long
    - Exam format – multiple choice, drag and drop and performance-based
    - Passing score is 675 (scoring range is 100-900)
- **The Practical Application Exam (220-1002):** Installing and configuring operating systems, expanded security, software troubleshooting and operational procedures.
    - Max of 90 questions
    - Exam is 90 minutes long
    - Exam format – multiple choice, drag and drop and performance-based
    - Passing score is 700 (scoring range is 100-900)

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Finance your A+ Training!

We have partnered with Meritize to provide our students with financing options to fund your education. Check your loan options in minutes without impacting your credit score. Click here to apply



A+ Certification Training FAQs

What jobs can an A+ Certification get you?

Service desk analyst, help desk technician, technical support specialist, field service technician, associate network engineer, data support technician, desktop support administrator, end user computing technician, help desk technician, and system support specialist are a few of the job titles that leverage the CompTIA A+ Certification.

What companies hire professionals with the A+ Certification?

Intel, Ricoh, Nissan, HP, Dell and Blue Cross Blue Shield are companies that are using the A+ Certification

as a means to qualify their employees' skills.

What is the average salary of a professional with their A+ Certification?

According to payscale.com, professionals with their CompTIA A+ Certification can expect to earn an annual average of $60,000.

Is the A+ Certification worth it?

The CompTIA A+ Certification can be a great way to showcase your knowledge especially if you don't have many years of experience in the field. You can learn more reasons why the A+ Certification may or may not make sense for you on our blog post, Why Should I Get A CompTIA A+ Certification?

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Phoenix TS is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints re-garding registered sponsors may be submitted to the National Registry of CPE Sponsors through its web site: www.nasbaregistry.org

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Starting at **$2,395**

ATTENTION

For GSA pricing or Contractor quotes call 301-258-8200 – Option 2.

GSA

Price Match Guarantee

We'll match any competitor's price quote. Call us at 240-667-7757.

This **A+ Certification Training** course includes:

- 5 days of instructor-led training
- CompTIA Platinum Partner Training Center
- On-site training available for groups of 5 or more students
- A+ Certification Training book
- A+ practice exams (60 days)
- A+ labs (6 months)
- A+ reading plan
- Online mentoring (6 months)
- Pre and post assessments
- Detailed reporting on A+ Certification Exam readiness – located in your individualized

student learning portal
- A+ Certification Exam onsite scheduling
- A+ Certification Exam voucher with second chance voucher included
- Certificate of completion for up to 40 CEUs/CPEs to be used toward renewing relevant certifications
- Phoenix TS' CompTIA A+ Certification Training satisfies training and certification requirements for the IAT Level I role according to the DoD Directive 8570
- Eligible for MyCAA scholarship
- This course also follows NICE framework
- Notepad, pen and highlighter
- Variety of bagels, fruits, doughnuts and cereal available at the start of class*
- Tea, coffee and soda available throughout the day*
- Freshly baked cookies every afternoon*

**denotes this benefit is only available at participating locations*