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PHOENIX TS

Behaviors and Attitudes

BONUS! Cyber Phoenix Subscription Included: All Phoenix TS students receive complimentary ninety (90) day access to the Cyber Phoenix learning platform, which hosts hundreds of expert asynchronous training courses in Cybersecurity, IT, Soft Skills, and Management and more!

Course Overview

Phoenix TS' Instructor-led Behaviors and Attitudes course teaches participants how to develop a positive business environment through improving the behaviors, attitudes and perception of employees within the Federal Workplace. This training will address:

- Understand what behavior is
- Understand the benefits of corporate behavior
- Know what type of behaviors you want to implement in your company
- Know how to implement corporate behaviors
- Know how to maintain corporate behaviors

Schedule

Currently, there are no public classes scheduled. Please contact a Phoenix TS Training Consultant to discuss hosting a private class at 301-258-8200.

Course Outline

Module One: Getting Started

- Housekeeping Items
- Pre-Assignment Review
- Workshop Objectives
- The Parking Lot
- Action Plan

Module Two: The Science of Behavior

- What is Behavior?
- Psychology
- Sociology
- Anthropology
- Case Study
- Module Two: Review Questions

Module Three: Benefits of Corporate Behavior

- Employee Safety
- Conservation of Materials
- Engagement
- Improved Employee Performance
- Case Study
- Module Three: Review Questions

Module Four: Most Common Categories of Corporate Behavior

- Managerial Structure
- Company Values and Ethics
- Employee Accountability
- Workplace Incidents
- Case Study
- Module Four: Review Questions

Module Five: Managerial Structure

- Clearly Defined Management
- Qualified Management Team
- Obvious Advancement Path
- Grievance Procedures
- Case Study
- Module Five: Review Questions



Module Six: Company Values and Ethics

- Environmental
- Charity and Community Outreach
- Integrity
- Diversity
- Case Study
- Module Six: Review Questions

Module Seven: Employee Accountability

- Attitude
- Attendance
- Honesty
- Substance Abuse & Workplace Violence
- Case Study
- Module Seven: Review Questions

Module Eight: Workplace Incidents

- Safety
- Prejudice & Discrimination
- Vandalism & Theft
- Harassment or Bullying
- Case Study
- Module Eight: Review Questions

Module Nine: Designing and Implementing

- Group Planning
- Define Preferred Organizational Behaviors
- Hiring
- Training Employees
- Case Study
- Module Nine: Review Questions

Module Ten: Corporate Team Behavior

- Team Building



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- Better Communication
- Conflict Resolution
- Loyalty to the Company and the Department
- Case Study
- Module Ten: Review Questions

Module Eleven: Auditing Corporate Behavior

- Affirm Ethical Behavior
- Investigate and Review Reported Incidents
- Determine Progress
- Get Employee Feedback & Revise
- Case Study
- Module Eleven: Review Questions

Module Twelve: Wrapping Up

- Words From The Wise
- Review Of The Parking Lot
- Lessons Learned
- Recommended Reading
- Completion Of Action Plans And Evaluations

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Starting at **\$795**

ATTENTION

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301-258-8200 - Option 2.

GSA ★



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