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MICROSOFT

Microsoft 365 Certified: Fundamentals

Validate your technical skills and grow your career.

Phoenix TS' Microsoft 365 Fundamentals course provides foundational knowledge on the benefits of adopting cloud services and the Software as a Service (SaaS) cloud model.

It also introduces the individual to Microsoft Azure and compares Microsoft 365 and Office 365.

Why Take The Microsoft 365 Certified: Fundamentals Course?

Your certification places you at the front of the line.

Passing the exam will allow you to attain an industry-recognized merit from Microsoft that says: y**ou know what you're doing.** It proves to your employer that you have the necessary skills and knowledge to earn top dollar when you work for them.

Increase Your Salary:

- The average salary for someone who holds an Microsoft 365 Certified: Fundamentals certification is around $90,000

Abilities Validated By The Certification:

- Differentiate between the various cloud service models
- Identify the key differences between Microsoft 365 and Office 365
- Plan for migration to Microsoft 365 services
- Identify key differences between Microsoft on-premises services vs. Microsoft 365 cloud services
- Define enterprise mobility in Microsoft 365
- Identify how Microsoft 365 services support teamwork.
- Describe identities, including cloud, on-premises, and hybrid identity

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- Describe cloud device management and protection, including the use of Intune
- Describe data protection, including the use of Azure Information Protection
- Describe compliance in general and the compliance features in Microsoft 365
- Describe Microsoft 365 subscriptions, licenses, billing, and support

Recommended Knowledge & Experience:

- General IT knowledge or any general experience working in an IT environment
- General (sales level) experience on corresponding Microsoft on-premises products, such as Exchange Server, SharePoint, Office Professional, AD RMS and others
- Experience addressing business/legal/security requirements for IT

Exam Topics & Scoring:

Exam MS-900: Microsoft 365 Fundamentals

DESCRIBE CLOUD CONCEPTS (10-15%)

Describe the different types of cloud services available

- describe Microsoft's IaaS, and PaaS offerings
- describe where Microsoft Azure and Dynamics 365 fit in to the Microsoft ecosystem
- cloud-based productivity solutions

Describe the benefits of and considerations for using a cloud service instead of on-premises services

- describe public, private, and hybrid scenarios
- identify scenarios when usage of cloud-based services is more beneficial than on-premises services
- compare costs of cloud-based services with on-premises services
- identify factors that drive organizations to move to the cloud

DESCRIBE CORE MICROSOFT 365 SERVICES AND CONCEPTS (30-35%)

Identify core Microsoft 365 capabilities

- productivity and teamwork (IM and chat, online meetings, email and calendaring, Office productivity apps, file storage and sharing, intranet and team sites, enterprise social, accessibility)
- business management (simplified management, business process automation, extensibility, business voice and phone systems, forms and workflow management, business intelligence, work management, customer scheduling and booking, mileage tracking and reporting)
- security and compliance (identity and access management, information protection and governance, threat protection, security management, insider risk management, compliance

management, discover and respond)
- describe the capabilities of the Microsoft 365 Admin center and Microsoft 365 user portal

Describe options for deploying and supporting Windows and Office

- describe the deployment and release models for Windows-as-a-Service (WaaS) including deployment rings
- describe the capabilities of Windows Virtual Desktop (WVD) and when it makes sense to implement WVD
- identify deployment and servicing methods for Office 365 ProPlus

Describe analytics capabilities in Microsoft 365

- describe capabilities of Workplace Analytics and MyAnalytics
- describe the reports available in the Microsoft 365 Admin center and other admin centers

Describe Microsoft 365 collaboration solutions

- explain how collaboration solutions in Microsoft 365 can drive personal and organizational productivity
- describe the capabilities for extending Office and Microsoft Teams with Power Platform and third-party apps and services

EXPLAIN SECURITY, COMPLIANCE, PRIVACY, AND TRUST IN MICROSOFT 365 (30- 35%)

Explain zero-trust security principles for Microsoft 365

- identify key components that need to be protected within an organization’s cloud and on- premises infrastructure
- describe key security pillars of protection, including identity, documents, network, and devices

Explain unified endpoint management concepts

- explain device and application management
- describe bring you own device (BYOD), and application and device management
- explain the value of the Microsoft Endpoint Manager (MEM) including Microsoft Intune and System Center

Explain identity and access management concepts

- describe concepts of cloud identity, on-premises identity, and hybrid identity
- describe the purpose and value of implementing multi-factor authentication (MFA)
- describe the purpose and value of conditional access

Explain Threat Protection in Microsoft 365

- identify how Microsoft 365 services address the most common current threats
- describe the concepts of Cloud App Security

Describe the Service Trust portal, Security center, and Compliance Manager

- identify differences between the Service Trust portal, Security center, and Compliance Manager
- explain the trust relationship between Microsoft and service locations
- describe data protection options including data segregation
- describe how compliance scores are generated and how they can be used
- describe scenarios where knowing the compliance score benefits an organization
- describe the value and capabilities of the Service Trust portal
- explain insider risk management capabilities in the compliance score
- identify eDiscovery use cases and scenarios
- explain why privacy matters to Microsoft
- demonstrate the Security Center and Secure Score benefits and capabilities

Describe information protection and governance solutions

- explain information protection and governance
- identify the types of sensitivity labels and when to use each type

DESCRIBE MICROSOFT 365 PRICING AND SUPPORT (20-25%)

PLAN, PREDICT, AND COMPARE PRICING

- describe the Cloud Solution Provider (CSP) pricing model for Windows and Microsoft cloud services
- explain available billing and bill management options including billing frequency and methods of payment
- optimize costs based on licensing options

Identify licensing options available in Microsoft 365

- describe the available licensing and management options for Microsoft 365
- describe additional capabilities available when a customer purchases Azure Active Directory P1, Azure Active Directory P2, and Azure AD Basic

Describe the service lifecycle in Microsoft 365

- describe private, public preview, and General Availability (GA) options
- describe the correlation between lifecycle options and pricing
- describe use cases and capabilities for the Microsoft 365 Roadmap portal

Describe support offerings for Microsoft 365 services

- describe how to create a support request for Microsoft 365 services
- describe service level agreements (SLAs) concepts, use cases for SLAs, SLA tiers, roles, and responsibilities
- determine service health status by using the Microsoft 365 dashboard or the tenant dashboard
- describe how organizations can communicate with Microsoft by using UserVoice

Prepare for your exam:

The best way to prepare is with first-hand experience. Taking advantage of the opportunities that Phoenix TS provides will assist you with gathering all the knowledge and skills you'll need for certification.

Phoenix TS Microsoft 365 Certified: Fundamentals – Learning Pathways

- **Microsoft 365 Certified Fundamentals**

  Course Overview Phoenix TS' Microsoft 365 Fundamentals course provides foundational knowledge on the benefits of adopting cloud services and the Software as a Service (SaaS) cloud model. Phoenix TS' 1-day instructor-led Microsoft 365 Fundamentals training and certification boot camp in Washington, DC Metro, Tysons Corner, VA, Columbia, MD or Live Online provides specific focus on […]

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Exam Details

- Multiple choice, multiple answers
- Testing in person or online proctored exam
- 130 Min to take the test
- $150 test fee
- Available in English, Japanese, Korean, and Simplified Chinese